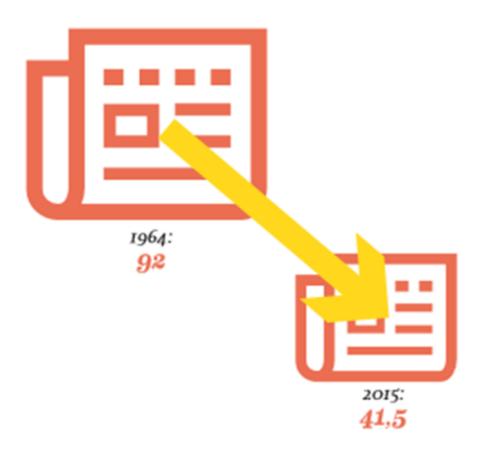
#PaidContent
Digital Media India
2018 Mumbai





#### The demise of the daily newspaper over 50 years

Share of adult Danes who read a newspaper "daily" or "almost daily" (percent).

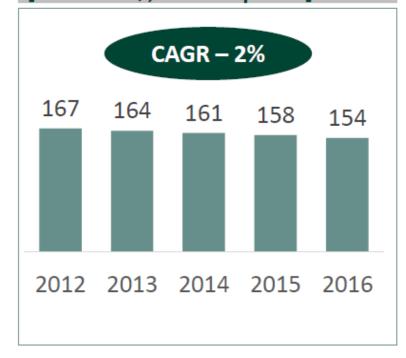


#### Publishers (in the western hemisphere) mostly face declining classical businesses and strong digital competitors

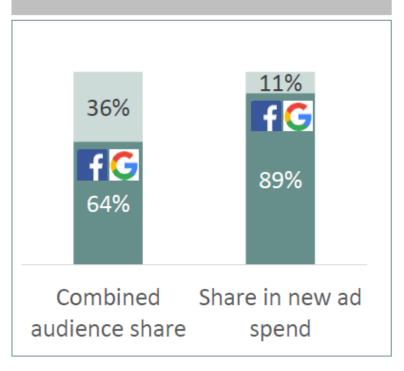
#### Big picture

Traditional revenues (Print + Digital Ads and Circulation)
[billion US\$; current prices]<sup>1</sup>

Negative growth rates





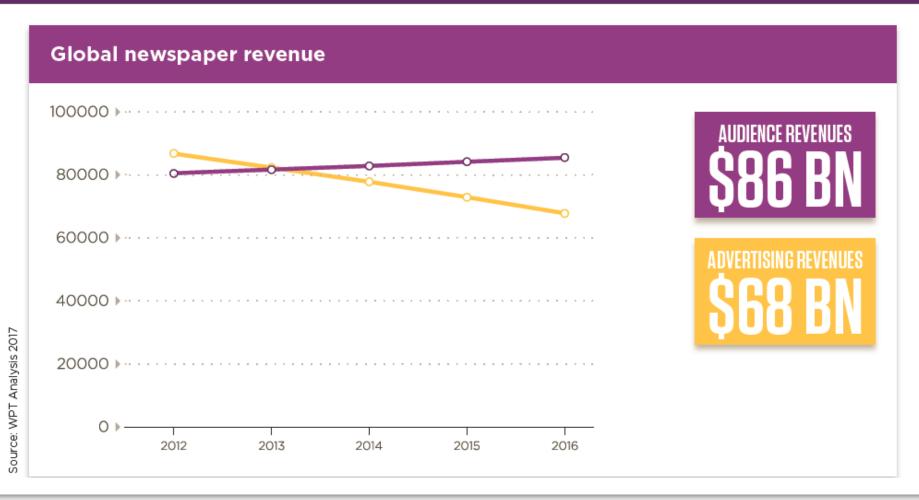


Source: <sup>1</sup>WAN-IFRA World Press Trends 2017, based on a WPT analysis, ZenitOptimedia and PwC Global Entertainment and Media Outlook: 2016-2020 | <sup>2</sup>WAN-IFRA World Press Trends 2017



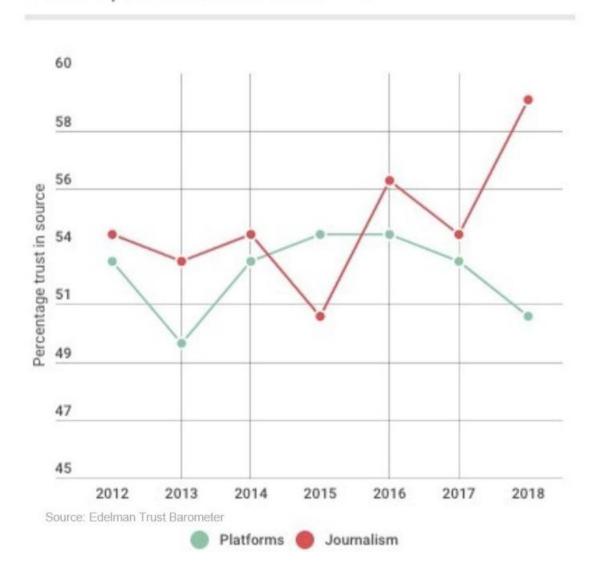
#### GLOBAL ADVISORY

Helping News Media Prosper in a Digital World

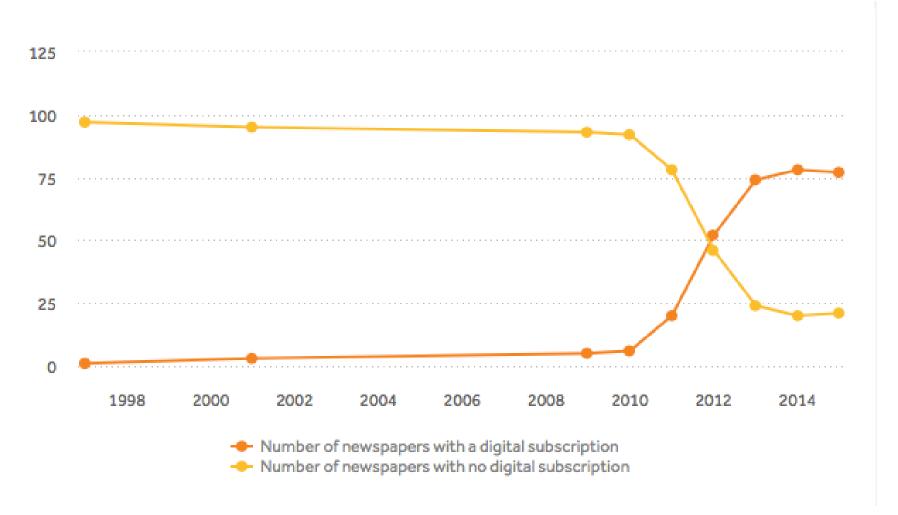


# Trust have a positive effect on willingness to pay

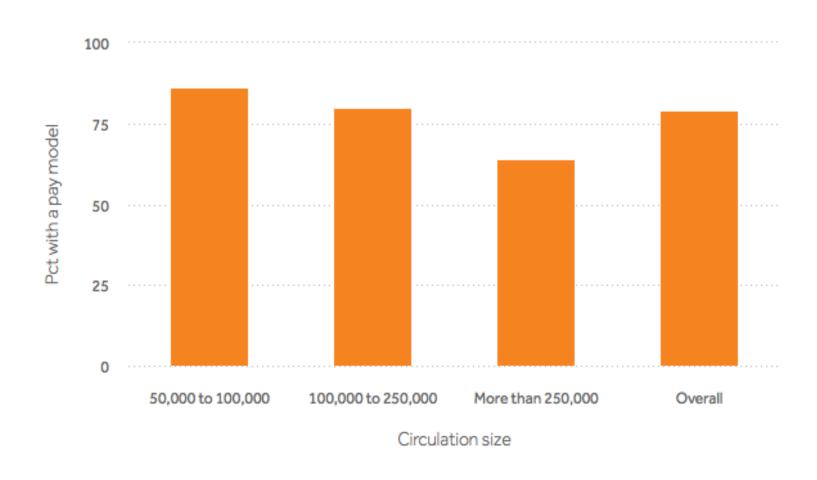
#### Trust in platforms takes a tumble



#### US Publishers transform to digital subscriptions



## More than 75% of American Newspapers Have Digital Subscription



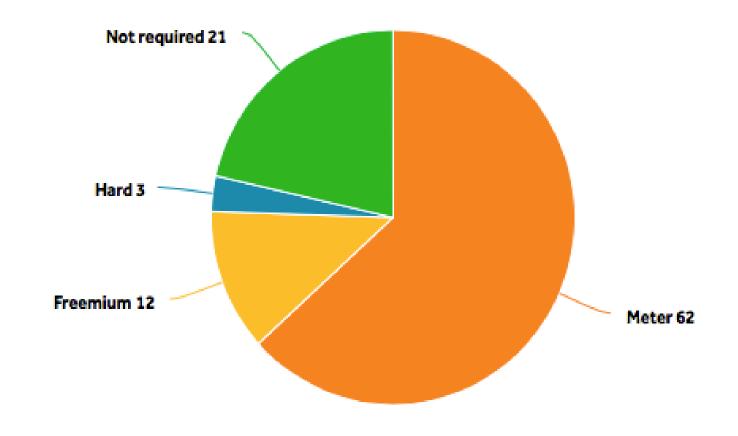
Data Source: American Press Institute 2016



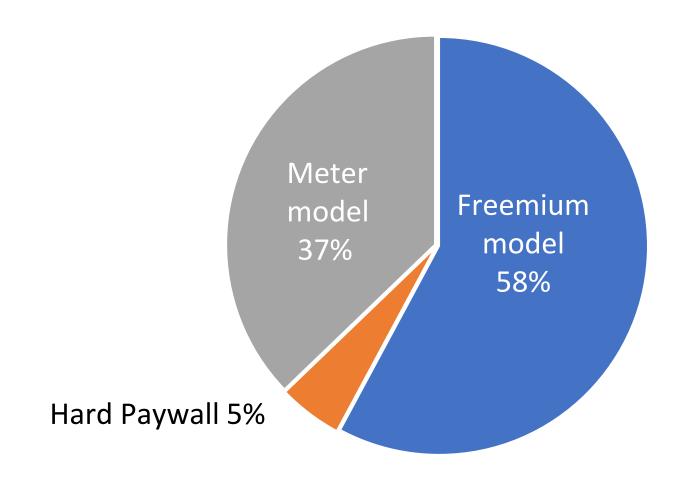
#### Why Digital Subscription is Successful

- Netflix, Spotify and others have educated the market
- Users accustomed to subscribing online
- Convenience for customers
- Lower price
- Increasing trends of companies offering subscription services
- Higher revenue and predictable business model

#### Meter Model Dominates in the US



#### Freemium is preferred in Germany





- Meter
- Freemium
- Hybrid
- Bundling with print

- Hard wallSubscription
- Single purchase

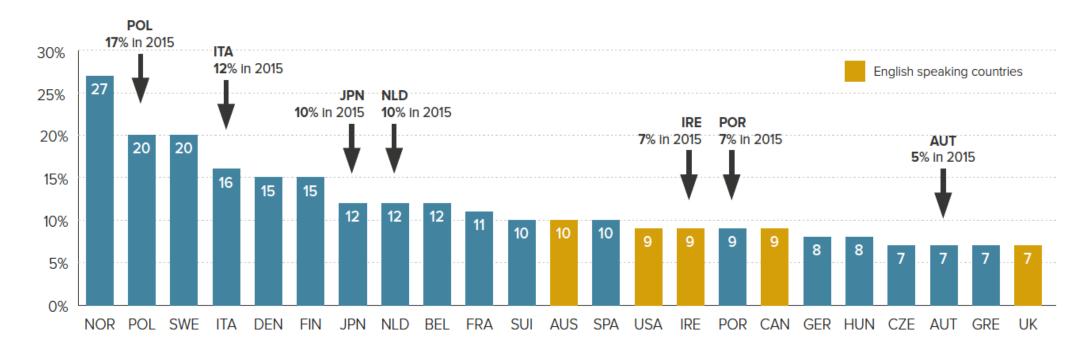


If not subscription, then registration.



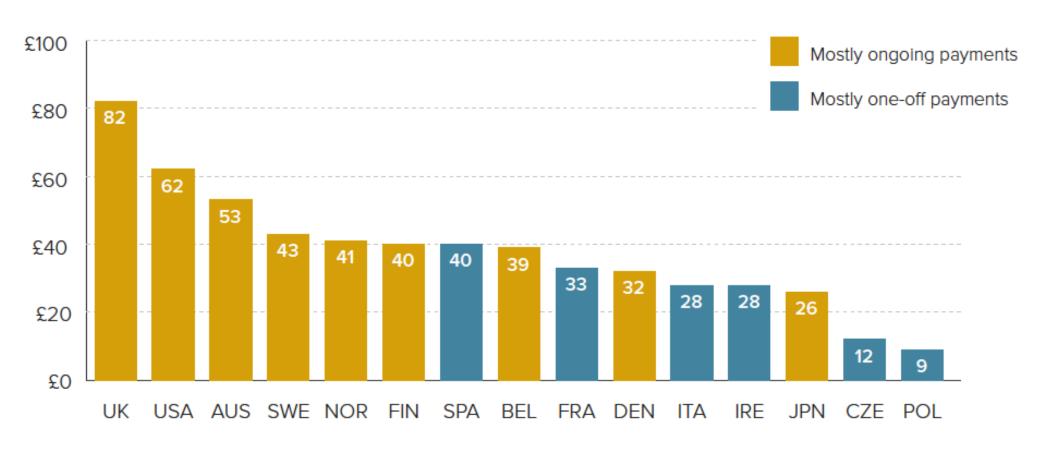
Pivot towards the hybrid model pay wall....

#### Proportion that Paid for Online News



**Q7a.** Have you paid for ONLINE news content, or accessed a paid-for ONLINE news service in the last year? (This could be digital subscription, combined digital/print subscription or one-off payment for an article or app or e-edition). *Base*: Total sample in each country

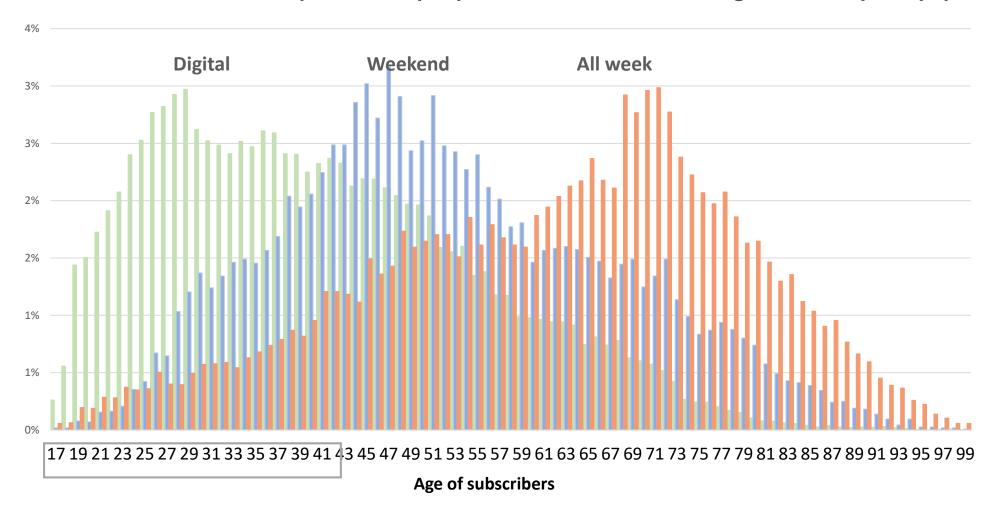
#### Countries with Ongoing Payment Pay More



Reuters Institute: Digital News Report 2016

## Average annual news spend per customer: subs vs. one-off payments...

Age distribution for new subscription sales per product – Schibsted Norwegian Subscription papers

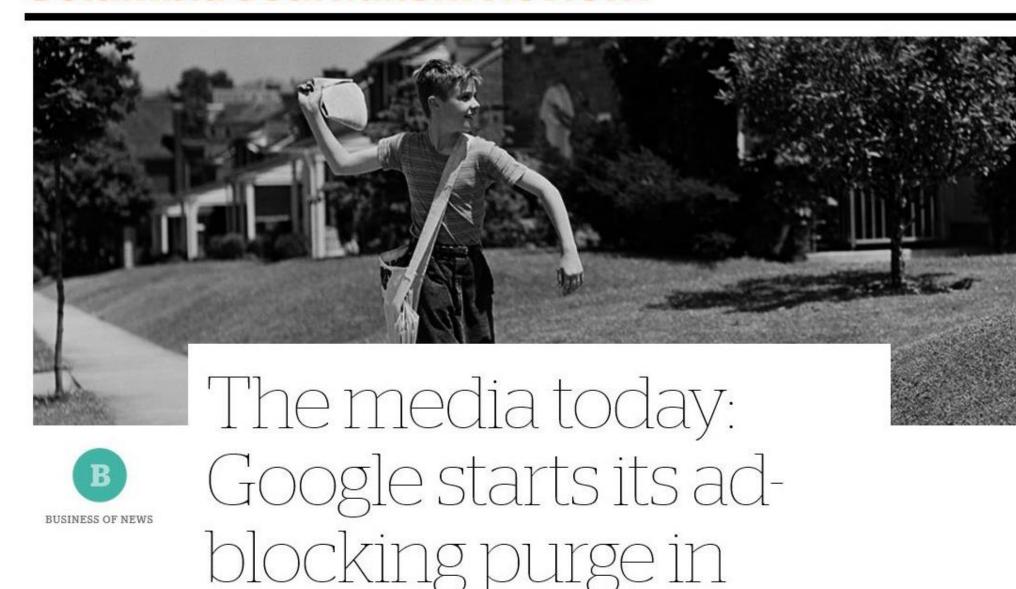


#### Columbia Journalism Review.

February

Google has a 50% global browser marketshare...

In the first phase only ads that fail to meet guidelines set by Coalition for Better Ads will be blocked (Google is a member most publishers are not)



#### The Least Preferred Ad Experiences for Desktop Web and Mobile Web



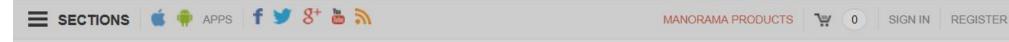
- Pop-up Ads
- Auto-playing Video Ads with Sound
- Prestitial Ads with Countdown
- Large Sticky Ads



- Pop-up Ads
- Prestitial Ads
- Ad Density Higher Than 30 Percent
- Flashing Animated Ads

- Auto-playing Video Ads with Sound
- Postitial Ads with Countdown
- Full-screen Scrollover Ads
- Large Sticky Ads

Source: Coalition for Better Ads







E-PAPER ONMANORAMA (ENGLISH) MANORAMANEWS TV RADIO MANGO CHUTTUVATTOM (DISTRICTS) GULF

Thiruvananthapuram

Will these ads pass the Google Chrome adblocker?







Facebook to show more content from friends, less from publishers and brands In an exclusive video interview with CNN Tech's Laurie Segall, Facebook VP Adam Mosseri described the move as a "rebalancing" of how Facebook's algorithms rank items in the main feed.

They are really saying to corporates including media: Pay if you want access to peoples news feed...







Facebook to show more content from friends, less from publishers and brands



Greatest gift to #publishing in years!
Unintended, @Facebook now forces
#newsmedia to focus on own platform and
their direct #customerrelations. This will
change the #media #businessmodel towards
#paidcontent delivered on own platform
cnnmon.ie/2D6HOR7 via @CNNMoney

Oversæt fra engelsk



#### Facebook to show less content from publishers and brands

Facebook hopes to improve the well-being of its users by prioritizing content from friends and family over posts from brands and publishers.

money.cnn.com



So many publishers think they have **audiences**, when what they really have is **traffic**. I think we're about to find out who has an audience.

- Casey Newton, Silicon Valley editor at The Verge

#### Average Organic Reach of Content **Published on Facebook Brand Pages** 13.00% 12.05% 12.00% 11.58% 11.00% 10.00% 9.00% 8.70% 8.00% 7.70% 7.00% 6.00% 5.00% 4.00%

Oct '13

Analysis of 100+ Facebook Brand Pages around the world with more than 48 million total fans conducted by Social@Ogilvy in February 2014. Full details in the Appendix of this report.

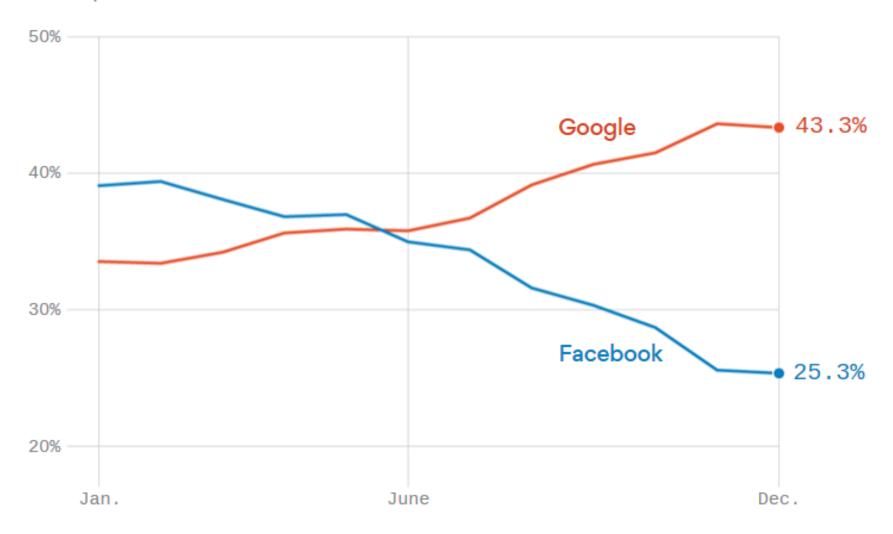
Dec

Jan '14

Feb

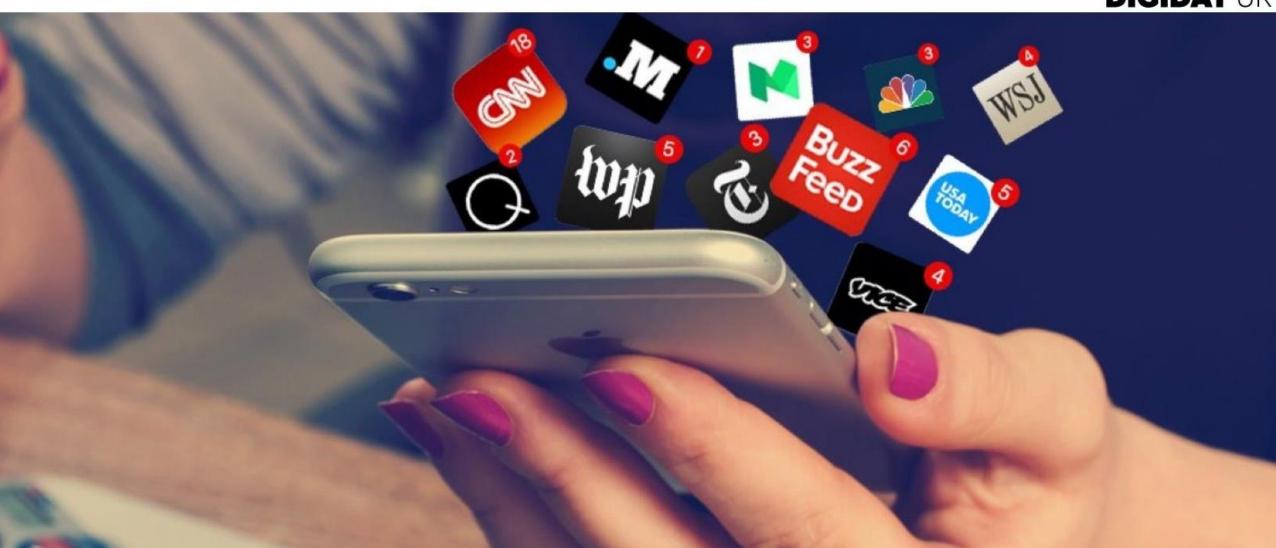
#### Parse.ly network referrals to publishers, 2017

As a percent of total referrals

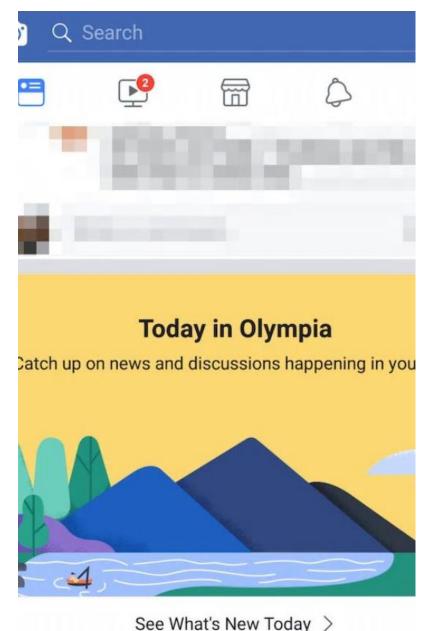


### Publishers eye push notifications in aftermath of Facebook news feed changes

**DIGIDAY** UK



#### It looks like Facebook is going local...(recent test in Olympia, Washington)





#### Olympia

△ 43°F · Cloudy

#### Latest Updates

Posts from Pages in your area

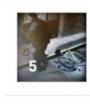


It's Library Shelfie Day! Here Circulation's Own **Jason Mock** finds himself amongst some favorite items from the New Book Sh...





In Decer the Audi coordina



Today in Olympia

#### In The News

Recent articles from local publishers



Fantasy fiction author Ursula K. Le Guin dies
The Olympian



Overloaded extension cords blamed for fire i downtown Aberdeen building

The Olympian

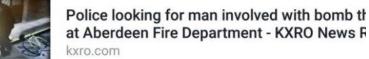


Jury selected in police corruption trial in Baltimore - Newstalk KBKW



Mother and Daughter Arrested in GHCH Thel \$390,000

ghscanner.com



See More V

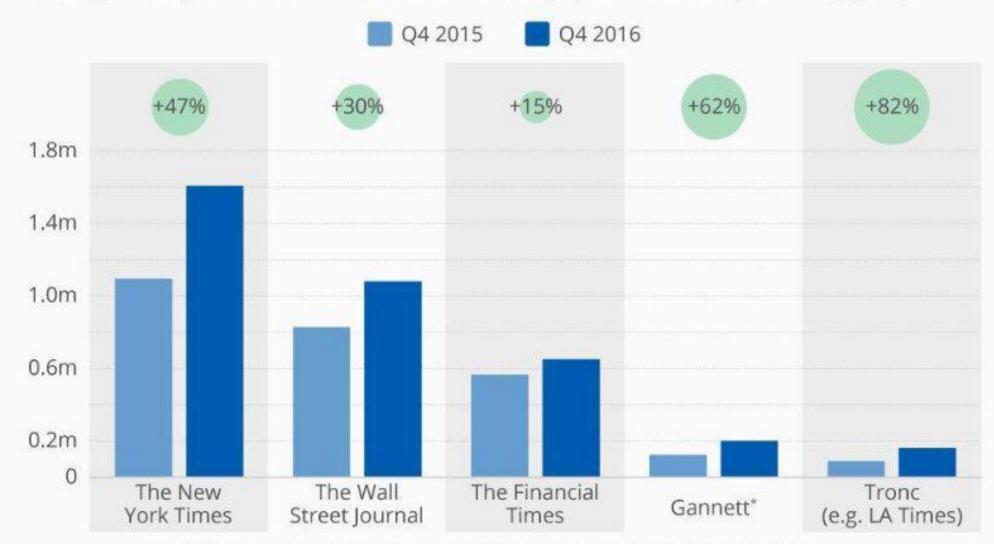
#### WAN-IFRA standpoint

## Only very few quality newspapers will survive on advertising only.

You must have substantial digital revenues from your consumers.

#### U.S. Newspapers See Surge in Digital Subscriptions

Paid digital-only subscribers of selected U.S. newspapers and news publishing groups



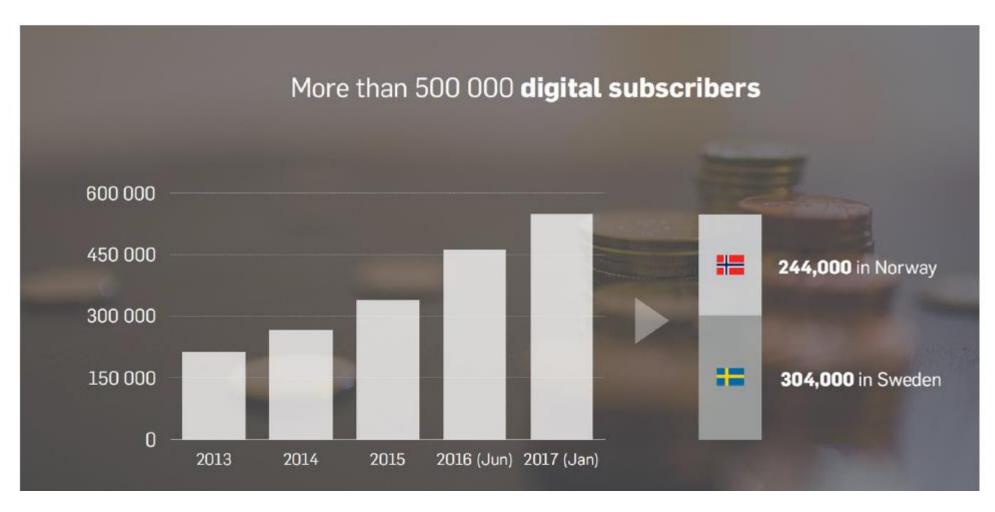
<sup>@</sup> **()** =

Source: Company reports

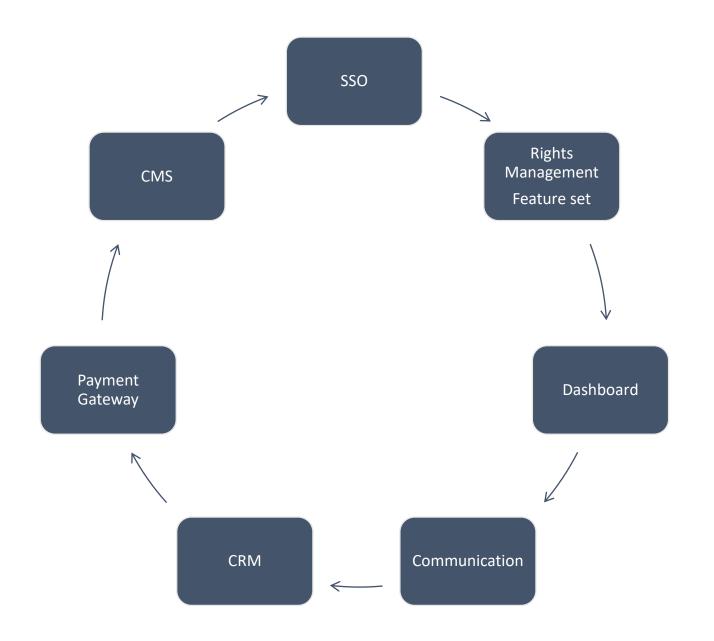


<sup>\*</sup> includes digital-only plus Sunday subscriptions sold by the 109 local news properties owned by Gannett

#### 34% GROWTH IN DIGITAL SUBSCRIBERS Y/Y

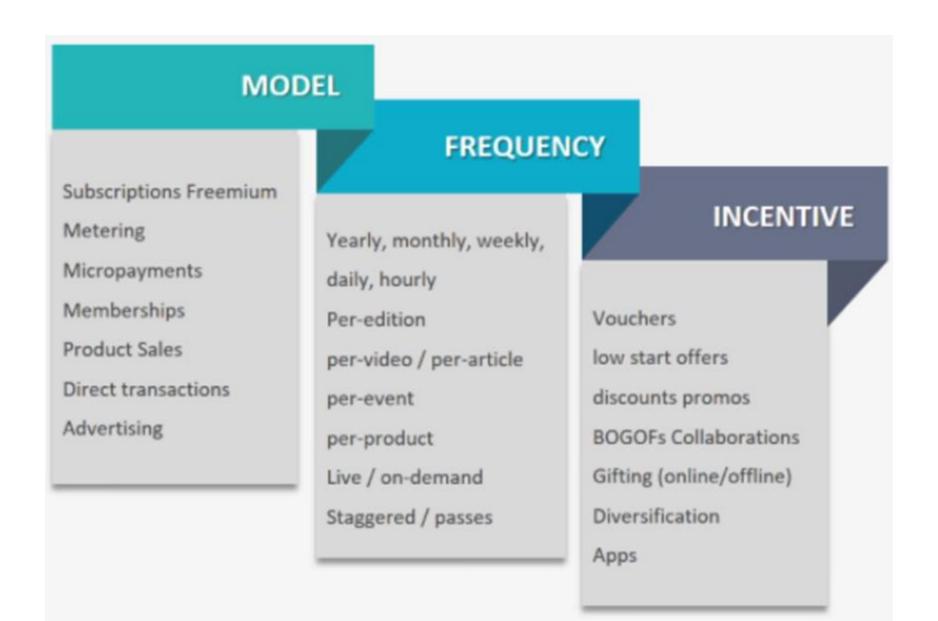


Schibsted's VG.no & Aftonbladet.se: approx. 10% of daily visitors pay for content



You need the right TECHSTACK to work with paid digital subs...

#### Charging for content takes a new go-to-market strategy

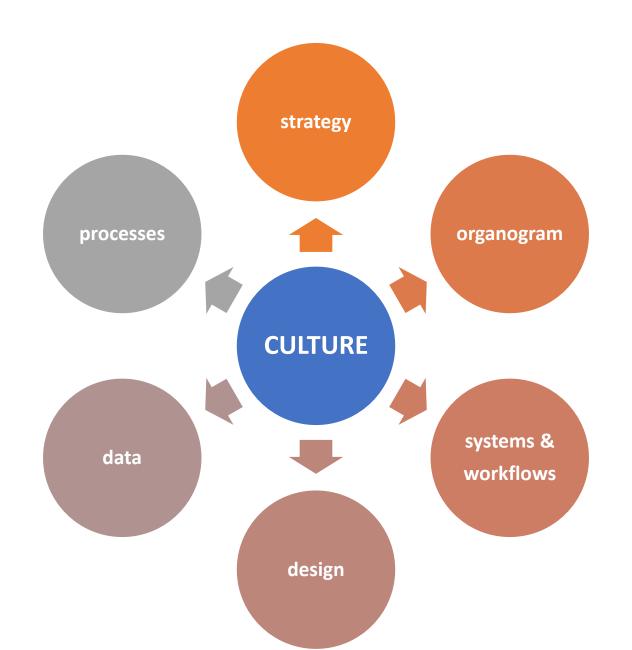


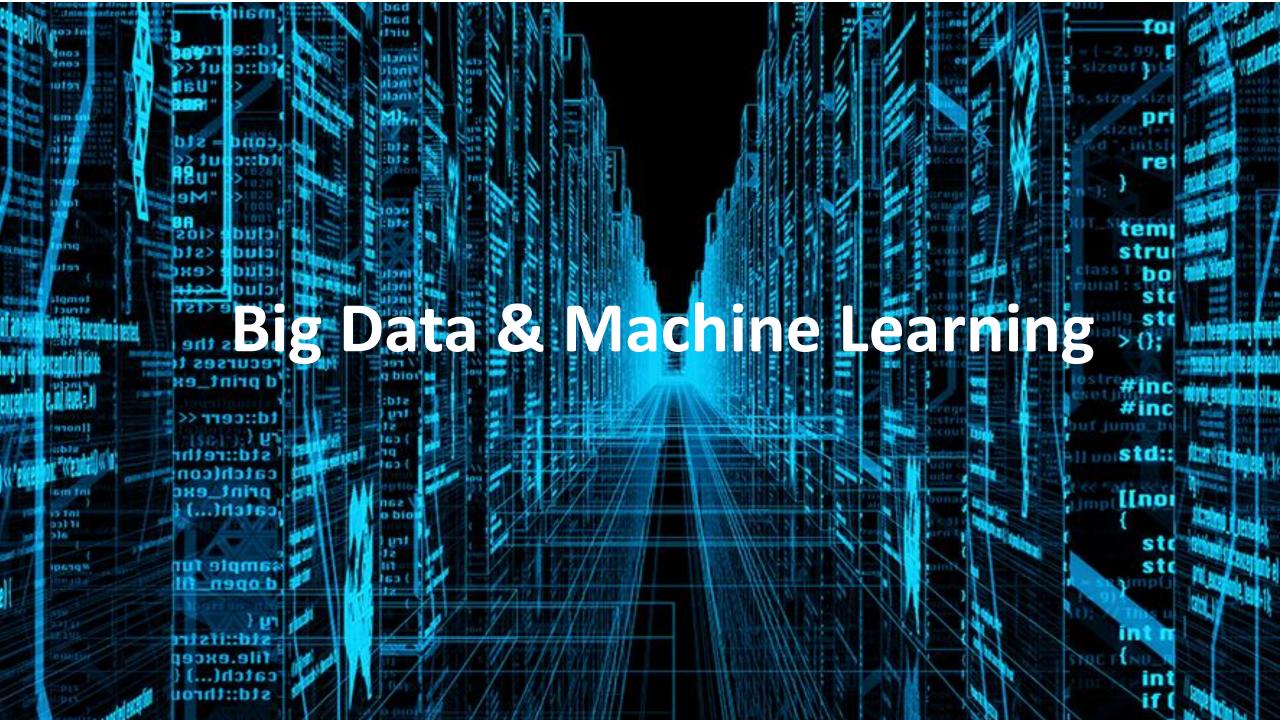
#### Same publisher, same CMS, but different business models....



1st screen of leading Danish paid daily's PREMIUM section and frontpage of leading Danish free weekly newspaper.

#### The Building Blocks for Success in Digital Publishing (twipe: 2015)





11.17.17 | PLATFORM WARS

#### The Washington Post Is A Software Company

The newspaper created a platform to tackle its own challenges. Then, with Amazon-like spirit, it realized there was a business in helping other publishers do the same.



[Photo: MANDEL NGAN/AFP/Getty Images]

0

#### BY HARRY MCCRACKEN 10 MINUTE READ

"There is no map, and charting a path ahead will not be easy. We will need to invent, which means we will need to experiment."

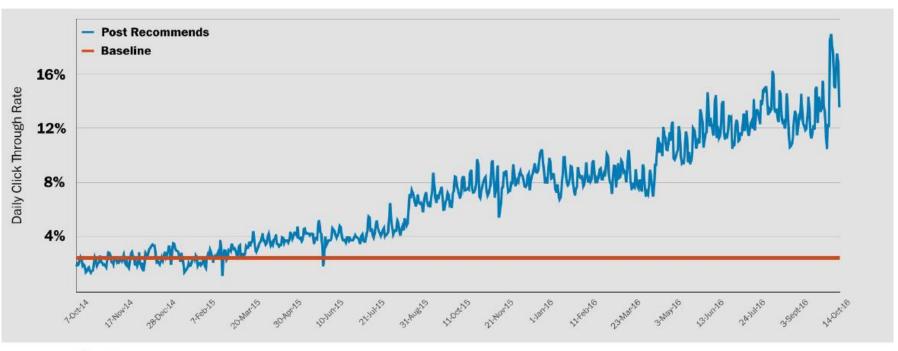
That was Amazon founder and CEO Jeff Bezos, in the letter he wrote to Washington Post employees upon agreeing to personally acquire the 136-year-old newspaper in August 2013. He acknowledged they might have apprehensions about the historic transfer of ownership, and most of his missive was dedicated to reassuring them that the company would remain dedicated to serving readers even in a time of head-snapping change for the business of journalism.

More than four years later, it's clear that Bezos was true to his word. But the invention and experimentation that's happened at the Post has included a side project which is a major departure from the company's traditional comfort zone.

Since 2014, a new Post operation now called Arc Publishing has offered the publishing system the company originally used for WashingtonPost.com as a service. That allows other news organizations to use the Post's tools for writers and editors. Arc also shoulders the responsibility of ensuring that readers get a snappy, reliable experience when they visit a site on a PC or mobile device. It's like a high-end version of Squarespace or WordPress.com, tailored to solve the content problems of a particular industry.

#### Recommendation Module Daily CTR

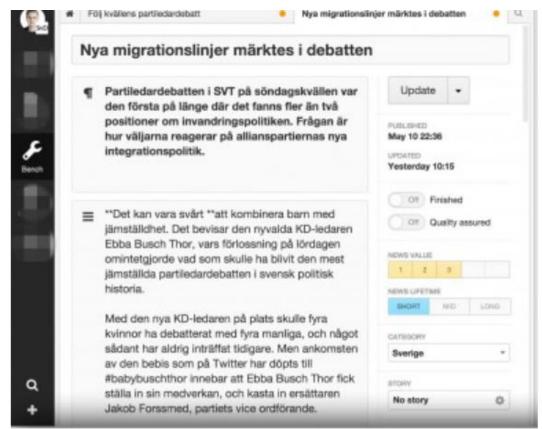
Clavis





The Washington Post

#### Machine Learning Algorithm Outperforms Front-Page Editor



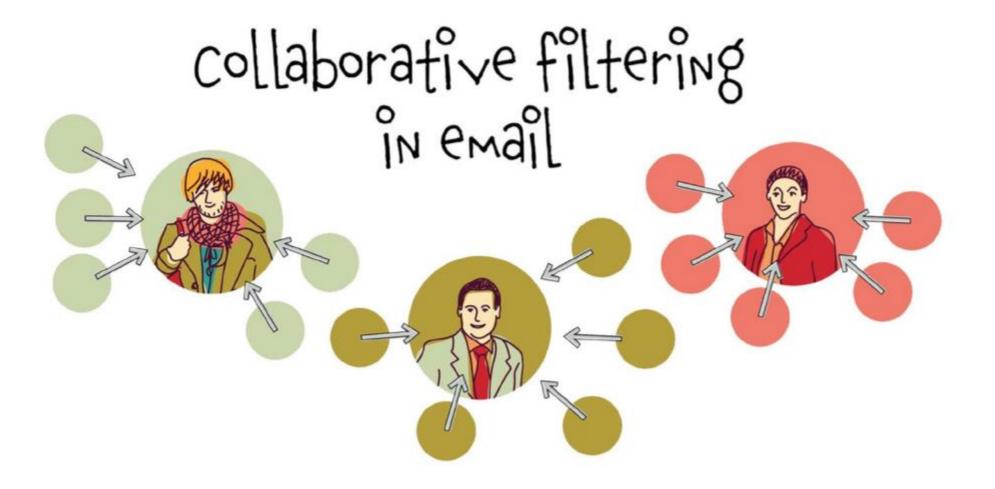
SvD's new CMS, meant to be easy and intuitive, allows reporters and editors to assign stories "news" and "lifetime" values.



Schibsted Group's own CMS The Creation Suite implemented at Swedish publisher SvD.

The editor in charge only has to make two decisions. How important is the story, and the lifetime of the story. The rest is done by predictive analysis...

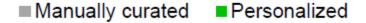
#### PERSONALIZED EDITORIAL NEWSLETTERS

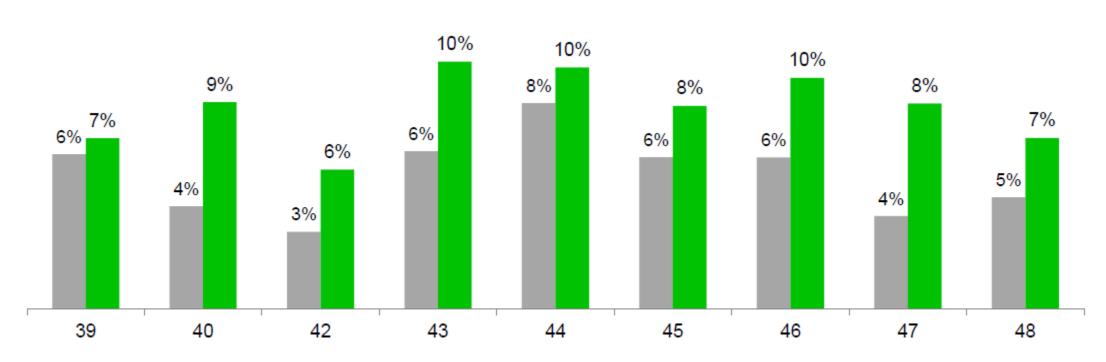


Schibsted Group traces individual usage behavior and curates newsletters accordingly

## THEY CONSISTENLY OUTPERFORM MANUALLY CURATED ONES

CTR in A/B-tests





## What is premium content?



 $\textbf{Steffen Damborg} \ \, \textbf{@} Steffen Damborg \cdot \textbf{1.} \ \, \text{nov}.$ 

"Charging for digital content holds the journalists accountable on news quality" South China Morning Post CEO Gary Liu #paidcontent #DMASG17

Oversæt fra engelsk



# Snow Fall

he snow burst through the trees with no warning but a last-second whoosh of sound, a two-story wall of white and Chris Rudolph's piercing cry: "Avalanche! Elyse!"

The very thing the 16 skiers and snowboarders had sought - fresh, soft snow - instantly became the enemy. Somewhere above, a pristine meadow cracked in the shape of a lightning bolt, slicing a slab nearly 200 feet across and 3 feet deep. Gravity did the rest.

To one side, down steep chutes, is Stevens Pass ski area, which receives about 400,000 visitors each winter. To the other, outside the ski area's boundary to what is considered the back of Cowboy Mountain, is an unmonitored play area of reliably deep snow, a "powder stash," known



It is a term with broad meaning. The name is derived from the Cascade Tunnel, originally a 2.6-mile railroad tube completed in 1900 that connected the east and west sides of the Cascades, a boon for the growth of Seattle and Puget Sound. The mountain pass that it



To The Peak

Tunnel Creek

To the Peak

Descent Begins

Blur of White

# Trends in preemium online publishing

Snow Fall The Avalanche at Tunnel Creek

By JOHN BRANCH

→ he snow burst through the trees with no warning but a last-second whoosh of sound, a two-story wall of white and Chris Rudolph's piercing cry: "Avalanche! Elyse!"

The very thing the 16 skiers and snowboarders had sought - fresh, soft snow instantly became the enemy. Somewhere above, a pristine meadow cracked in the shape of a lightning bolt, slicing a slab nearly 200 feet across and 3 feet deep. Gravity did the rest.

Snow shattered and spilled down the slope. Within seconds, the avalanche was the size of more than a thousand cars barreling down the mountain and weighed millions of pounds. Moving about 70 miles per hour, it crashed through the sturdy old-growth trees, snapping their limbs and shredding bark from their trunks.

The avalanche, in Washington's Cascades in February, slid past some trees and rocks, like ocean swells around a ship's prow. Others it captured and added to its violent load.

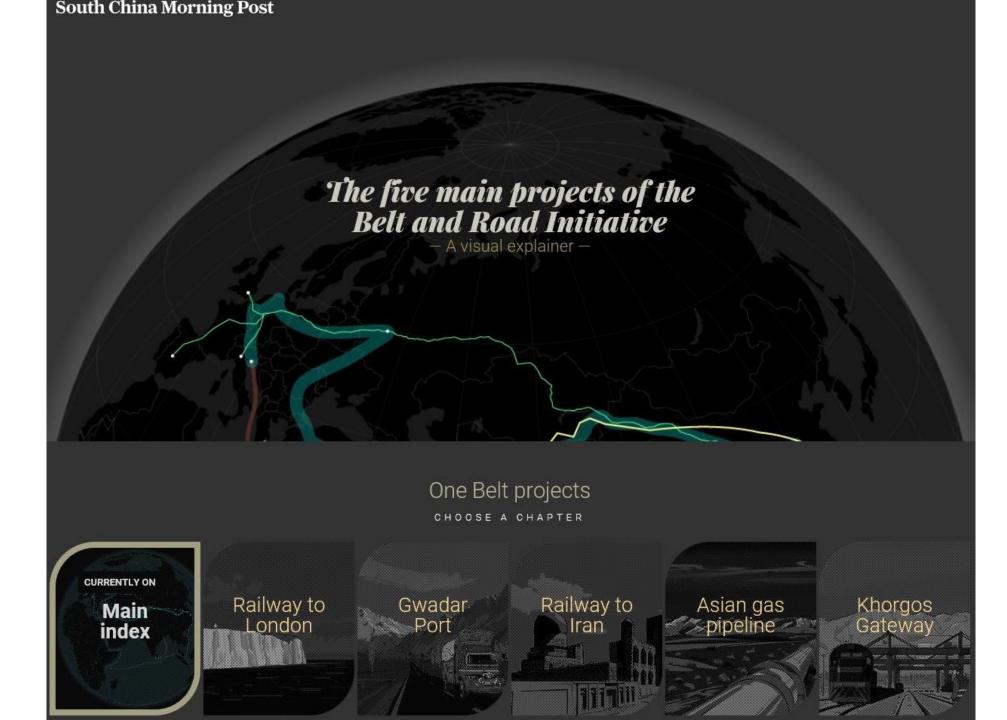
Somewhere inside, it also carried people. How many, no one knew.

The slope of the terrain, shaped like a funnel, squeezed the growing swell of churning snow into a steep, twisting gorge. It moved in surges, like a roller coaster on a series of drops and high-banked turns. It accelerated as the slope steepened and the weight of the slide pushed from behind. It slithered through shallower pitches. The energy raised the temperature of the snow a couple of degrees, and the friction carved striations high in the icy sides of the canyon

Elyse Saugstad, a professional skier, wore a backpack equipped with an air bag, a relatively new and expensive part of the arsenal that backcountry users increasingly carry to ease their minds and increase survival odds in case of an avalanche. About to be overtaken, she pulled a cord near her chest. She was knocked down before she knew if the canister of compressed air inflated winged pillows behind her head.

She had no control of her body as she tumbled downhill. She did not know up from down. It was not unlike being cartwheeled in a relentlessly crashing wave. But snow does not recede. It swallows its victims. It does not spit them out.

- mobile thinking
- mobile first design
- mobile UX/UI top priority
- multimedia enriched
- linear story line fits mobile
- minimalist design
- white space
- loadtime
- page size and server requests
- Social integration
- Conversion to known users

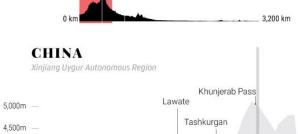


#### South China Morning Post Chapter 2: Belt and Road Initiative

THE NEXUS BETWEEN CHINA AND THE MIDDLE EAST

### China-Pakistan **Economic Corridor**

With an estimated US\$54 billion worth of infrastructure projects planned for this stretch, the China-Pakistan Economic Corridor is the biggest project under the belt and road banner. It's taken decades of work to build the road from China's Xinjiang to Pakistan's Gwadar Port, but it's finally partly operational. Chinese cargo began to be ansported overland to Gwadar Port late last year. Eventually, sea ports in Gwadar and Karachi will be linked with northern Pakistan, western China and Central Asia. Building the road had been difficult, said Liu Qitao, the chairman of China Communications Construction Group. "We've spent decades and 88 Chinese workers have died from natural disasters," he said.



5.000m





#### China-Pakistan



#### On China's western border





### **PREMIUM SECTION**

- Exclusive look and feel
- Aesthetics
- No or high end commercials
- Lean back mode
- Reduced complexity
- White space (or negative space)

### **CONTENT TYPES**

- Long narratives
- Reviews
- Themes
- Multimedia productions
- Comments
- Editorials
- Columns
- Etc.

### Jyllands-Posten PREMIUM



### Skotterne og den ukrainske krise

Dramaet i Ukraine vil få stor indflydelse i Østeuropa, men et blik på Skotland trænger sig på.

#### Analyse: Putins reelle hensigt med Krim

En helt ny bro fra det russiske fastland til Krim spiller en afgørende rolle i Ruslands bestræbelser på at neutralisere Kievs indflydelse.

### Putin nedtrapper ukrainsk krise

Putin anerkender, at det ukrainske parlament har legitimitet og afviser ikke, at Moskva vil anerkende ny præsident efter valg.

### Her er Putins ønsker for Ukraine

Middagsanalyse: Moskva betragter teknisk set stadig Janukovitj som Ukraines præsident og får delvis opbakning fra en USA-støttet radiostation.

#### Analyse: Putin udstiller Vestens magtesløshed

Præsident Putins beslutning om at indsætte hæren i Ukraine truer med at splitte landet i to

#### PREMIUM MEST LÆSTE

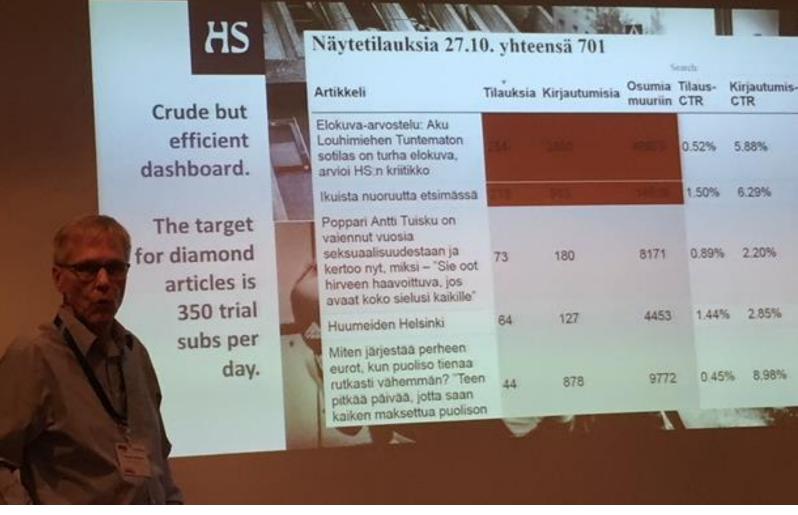
Ny minister: Vildt med seks par cowboybukser om året

### **Helsingin Sanomat**

Shift from metered model to hybrid (5 articles for free + "Diamond" Content behind paywall)

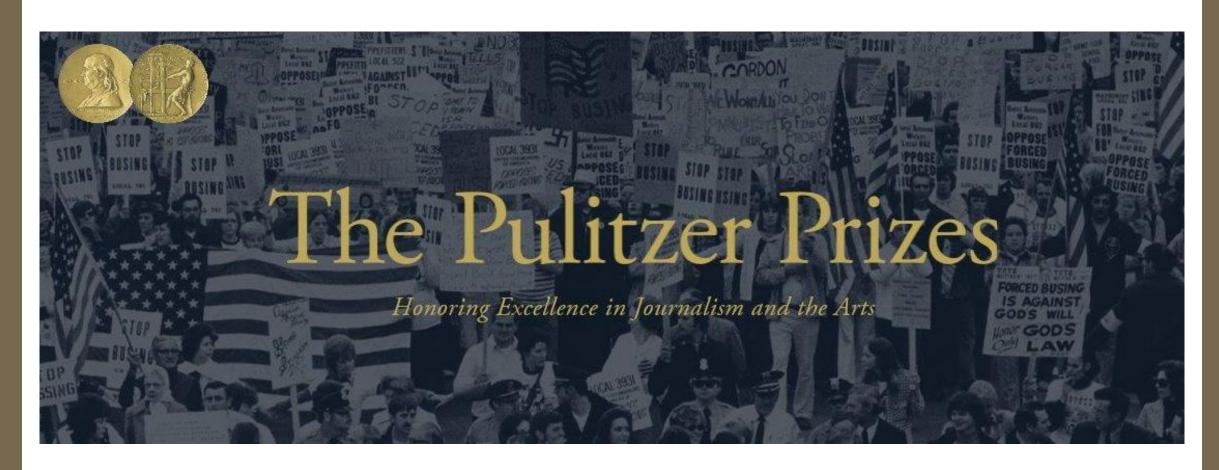
Pagewiews no longer a central KPI -> No. of sessions and digital activity of subscribers.





New top KPI: diamond articles should convert 350 trials/day

The demand for innovative, investigative, and high quality journalism is higher than ever. This is good news for ambitious journalists eager to make a difference in their newsroom. They are the scarce resource when it comes to building a paid content digital audience...



# Thank you & let's meet on LinkedIn or twitter!









# WAN-IFRA

South Asia Commitee

## McKinsey&Company

# An operating model for the digital world



The next-generation operating model for the digital world

Companies need to increase revenues, lower costs, and delight customers. Doing that requires reinventing the operating model.

Companies that strategically go on a digital offensive generate 3 times more revenue and profit growth than their more defensive counterparts

Jacques Bughin, Director McKinsey Global Institute

- Publishers force users to sign-in/register for websites and apps – as well as investing heavily in data – to help deliver more personalised content and messaging.
- For the traditional media, we'll see a growing gap between big brands successfully managing digital transition and the rest (that are struggling).
- More publishers pivot to subscription (or other forms of reader revenue) as digital display advertising declines in importance.
- A number of publishers pivot away from video (... and back to text).
- In social media, we'll see a further move to messaging platforms and conversational interfaces.
- China and India become a key focus for digital growth with innovations around payment, online identity, and artificial intelligence.

# Journalism, Media, and Technology Trends and Predictions 2018

Nic Newman







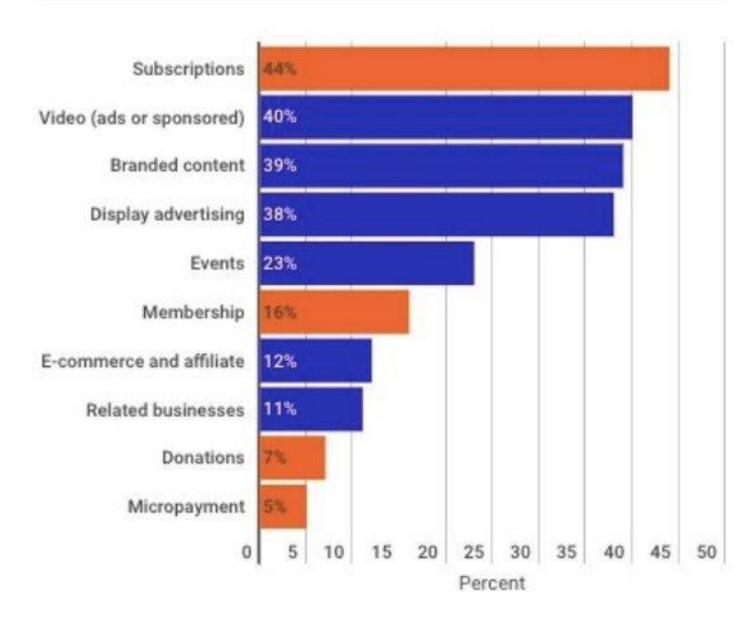
This quote illustrates the lack of sense of urgency needed when doing business on a burning platform...

# Paid content is the top-priority

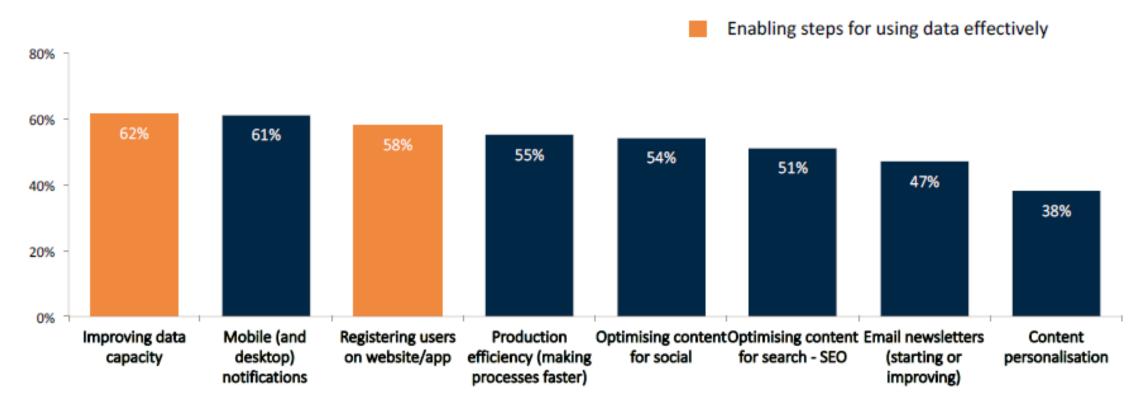
"Shifting strategy from reach + ads to engagement + subscriptions is not a simple change in business model, it is forcing publishers to rethink the content they create and the audience that they are targeting."

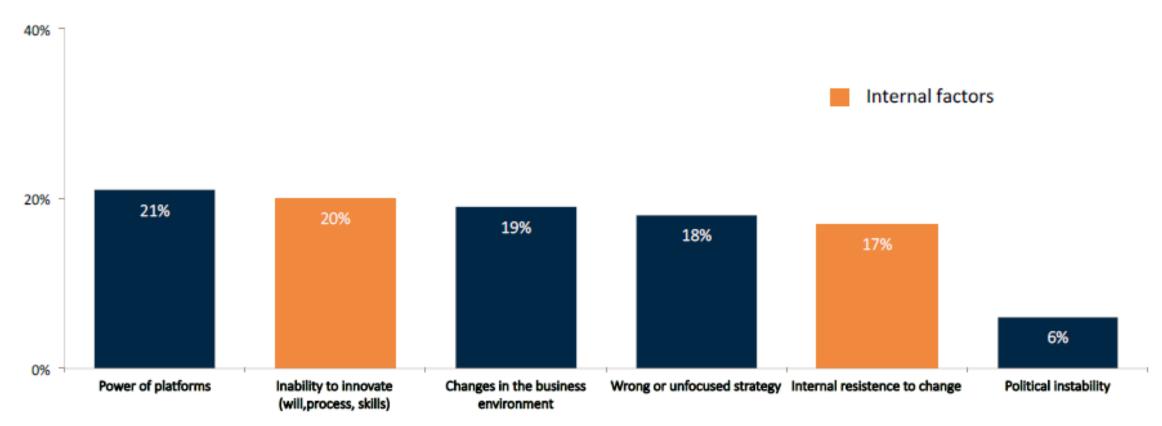
**Reuters Institute** 

### Important revenue streams for 2018



### Most Important Initiatives for 2018





JOURNALISM, MEDIA, AND TECHNOLOGY TRENDS AND PREDICTIONS 2018 What do you see as the single greatest risk to success in the year ahead?

# Engagement consists of two uncorrelated dimensions: Active Time and Positive Affect

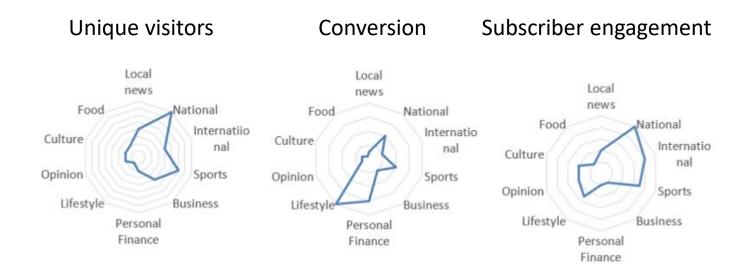
### **NEW METHODOLOGY**



- There is no correlation between Attention Time and Positive Affect
- Positive Affect is driven by **content** (fit with interest, learn something new, ...), **composition** and fulfilling the objective within given **time constraint**
- Number of pageviews per visit or time on site per session is not valid meassures.

  If you present click bate headlines the number of pageviews goes up, but you get negative affect....

# What is the right content for attraction, conversion & rentention?



Top 3 best converting JP articles in 2016:

Når kærligheden kollapser – sådan undgår I at gå fra hinanden



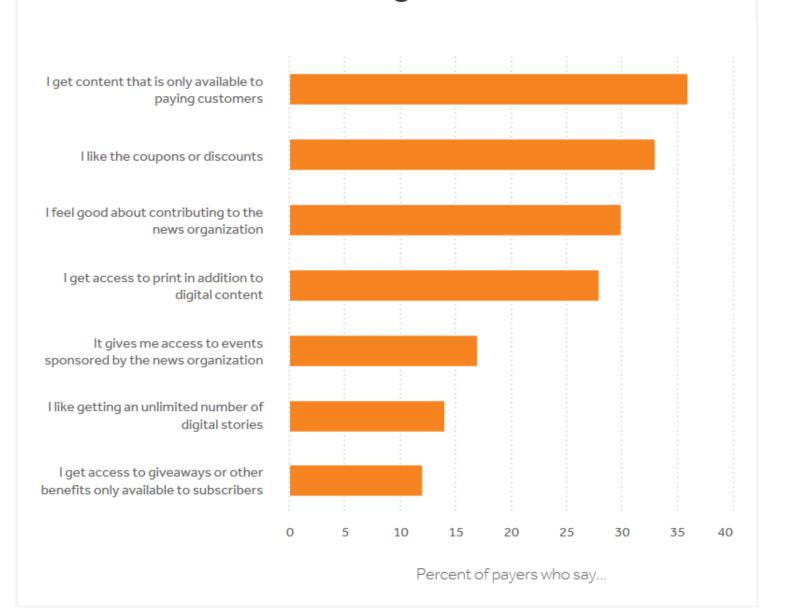
Stor guide til SUV-klassen - test af 16 biler i Qashqai-klassen



Træthed – og hvorfor træthed ikke blot er et spørgsmål om søvn

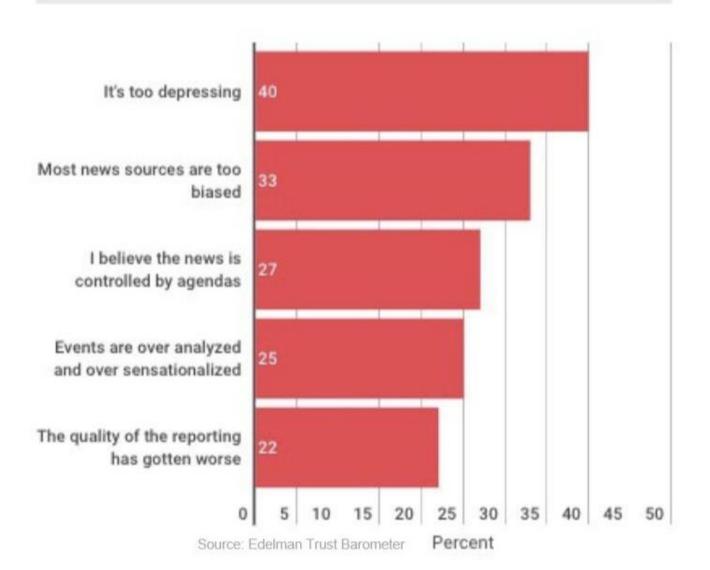


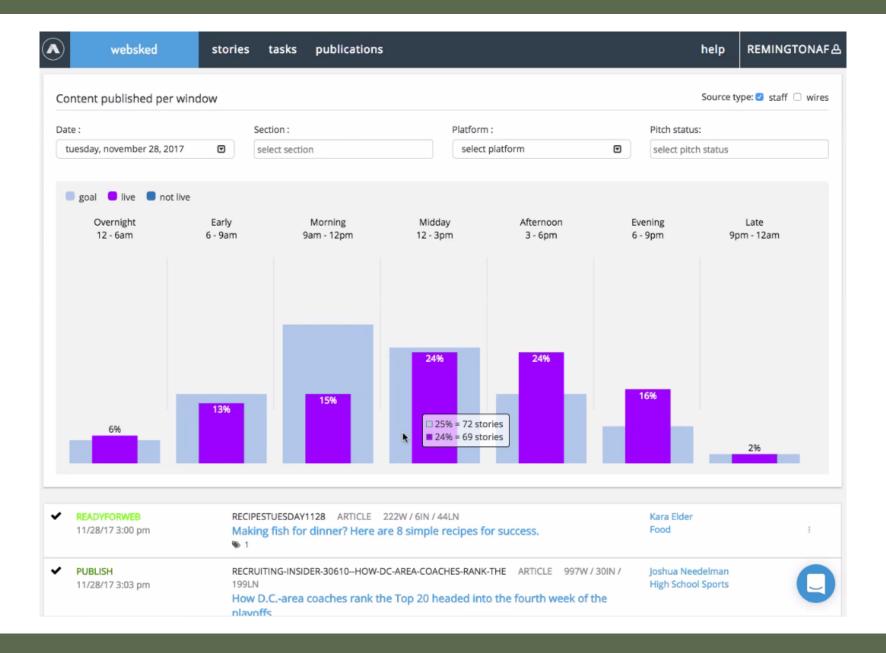
# What benefits people like most from subscribing to news



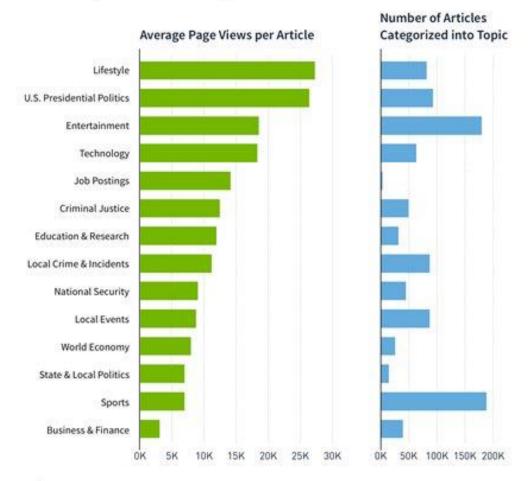
Constructive & trustworthy news have a positive effect on audience loyalty and willingness to pay.

### Reasons people consume less news





### Article Topics in the Parse.ly Network in 2016





# WHAT CONTENT TRIGGERS A SUBSCRIPTION

The New York Times Times already had a great subscription mentality. The US election provided a huge boost.

"Our economics depend on having a direct relationship with our users. And that is the most important thing we can do." Chief Revenue Officer Meredith Kopit Levien

